



AGENCY OF HUMAN SERVICES  
DEPARTMENT OF DISABILITIES, AGING AND INDEPENDENT LIVING

Division of Licensing and Protection  
103 South Main Street, Ladd Hall  
Waterbury, VT 05671-2306  
<http://www.dail.vermont.gov>  
Voice/TTY (802) 871-3317  
To Report Adult Abuse: (800) 564-1612  
Fax (802) 871-3318

May 29, 2012

Ms. Leslie Slingerland, Administrator  
Copley House Community Care Home  
379 Washington Highway  
Morrisville, VT 05661

Dear Ms. Slingerland:

Enclosed is a copy of your acceptable plans of correction for the survey conducted on **May 9, 2012**. Please post this document in a prominent place in your facility.

We may follow-up to verify that substantial compliance has been achieved and maintained. If we find that your facility has failed to achieve or maintain substantial compliance, remedies may be imposed.

Sincerely,

A handwritten signature in cursive script that reads "Pamela M. Cota".

Pamela M. Cota, RN, MS  
Licensing Chief



Division of Licensing and Protection

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  0139	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED  05/09/2012
NAME OF PROVIDER OR SUPPLIER  COPLEY HOUSE COMMUNITY CARE HOME		STREET ADDRESS, CITY, STATE, ZIP CODE 379 WASHINGTON HIGHWAY MORRISVILLE, VT 05661		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATOR OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
R100	Initial Comments:  An unannounced onsite re-licensing survey was conducted by the Division of Licensing and Protection from 5/8/12 through 5/9/12. Based on information gathered, regulatory violations were cited.	R100	I met with the Human Resources Director of Lamontville Community Connections (our governing agency) on 5/21/12 and the following procedures have been adopted:  - All current Copley House employees will have VCIC, APS and DCF background checks performed at this time and the results will be kept on file at Copley House.  - Any prospective employee of Copley House on going will be subjected to the above checks pre-hire.	6/1/12
R181 SS=E	V. RESIDENT CARE AND HOME SERVICES  5.11 Staff Services  5.11.c The licensee shall not have on staff a person who has had a charge of abuse, neglect or exploitation substantiated against him or her, as defined in 33 V.S.A. Chapters 49 and 69, or one who has been convicted of an offense for actions related to bodily injury, theft or misuse of funds or property, or other crimes inimical to the public welfare, in any jurisdiction whether within or outside of the State of Vermont. This provision shall apply to the manager of the home as well, regardless of whether the manager is the licensee or not. The licensee shall take all reasonable steps to comply with this requirement, including, but not limited to, obtaining and checking personal and work references and contacting the Division of Licensing and Protection in accordance with 33 V.S.A. §6911 to see if prospective employees are on the abuse registry or have a record of convictions.  This REQUIREMENT is not met as evidenced by: Based on record review and interviews, the home failed to take all reasonable steps to assure that 2 of 5 employees in the applicable sample were free of any substantiated charges of abuse, neglect or exploitation. Additionally, the home failed to obtain the required state waiver for one	R181		

Division of Licensing and Protection

TITLE

(X6) DATE

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

STATE FORM

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G53011

If continuation sheet 1 of 3

*Hester Slungbaert*

*Manager*

*5/23/12*

Division of Licensing and Protection

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R181	Continued From page 1  employee whose Vermont Criminal Information Center (VCIC) background check revealed criminal convictions. Findings include:  1. During record reviews on 5/8/12, the home was unable to provide evidence of having contacted the Division of Licensing and Protection and the Department for Children and Families to see if 2 of 5 employees in the pre-employment background check sample were on the abuse registry. During an interview on 5/8/12 at 1:00 PM, the Administrator confirmed that no Adult and Child abuse registry checks were available for 2 of 5 employees in the background check sample.  2. During record reviews on 5/8/12, the VCIC background check revealed criminal convictions for 1 of 5 staff in the background check sample. The home was unable to provide evidence of having contacted the Division of Licensing and Protection to obtain a required waiver for employment of the individual. During an interview on 5/8/12 at 1:00 PM, the Administrator confirmed that no waiver had been obtained for employment of the individual with evidence of criminal convictions.	R181	- VCIC, APS and DCF background checks will be completed annually on all Copley House employees  - A letter of request for variance will be submitted for the current employee with evidence of past criminal conviction  POC accepted 5/24/12 Jane Hosmer RN for R181 and R190	Annually in July  6/1/12	
R190 SS=E	V. RESIDENT CARE AND HOME SERVICES  5.12.b.(4)  The results of the criminal record and adult abuse registry checks for all staff.  This REQUIREMENT is not met as evidenced by: Based on record review and interviews, the home failed to maintain on file results of adult registry	R190			

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If continuation sheet 2 of 3

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R190	Continued From page 2  checks for all staff. Findings include:  During record reviews on 5/8/12, 2 of 5 employees in the background check sample had no evidence or file showing results of a pre-employment adult abuse registry check. During an interview on 5/8/12 at 1:00 PM, the Administrator confirmed that the home could not provide a copy of adult abuse registry checks for 2 of 5 staff in the background check sample.	R190			

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